

## **Information on Walpole**

- Walpole is a 7 bed unit that provides self contained bedsit accommodation.
- We accommodate women from 16 upwards.
- Referrals are received predominately from Social Work Services.
- We accept referrals from outwith Glasgow area.
- Placements at project are funded by Housing Benefit, Supporting People and CET (Care element) from social work.
- We offer support to women as follows:
  - **Self Management**: To include personal and health care, supporting tenants to register with local GP, dentists. Support to keep all appointments. Crisis intervention. Support to access trauma team. Support to access courses and leisure activities.
  - **Family management**: To include child development and wellbeing, responsibilities and expectations. Support with child's daily routine.
  - **Tenancy Management**: To include responsibilities towards other tenants, control of visitors.
  - **Household Management**: Cleaning, laundry, menu planning, healthy eating, cooking sessions.
  - **Budget Management**: Weekly budgeting, planned expenditure.
- Monthly reviews are held with tenants to complete their support package, support is person centred.
- We have monthly tenant's newsletters, monthly tenant's activities and regular tenant participation events.
- Tenants are asked to contribute £10 per week towards fuel costs.
- Tenants are responsible for paying their own TV licence.
- Tenant's visitors can be on the premises from 9am until 11.30pm daily.
- In line with housing benefit legislation tenants must stay on premises 5 nights per week.
- We have housing officers from housing services who hold a housing surgery at Walpole, where tenants are supported to complete application for Milnbank Housing Association and information on other housing associations.
- We have access to a recycling shop, we can support tenants to access furniture and goods for their tenancy.
- We have a great working relationship with our colleagues in Housing Services and they will support tenants from completing housing applications through to getting a tenancy.
- If tenants move to a mainstream Milnbank tenancy they will have a named housing officer.